

Wando Welch Terminal – Advanced Gate System

Motor Carrier AGS Enhancement:

When a driver arrives at the inbound kiosk and the AGS has a match between the drop off Gate Code and the container/chassis, the kiosk will automatically display the drop off Gate Code. This saves the driver from having to enter drop off code Gate Code.

(If the Gate Code does not match what the driver has been provided, the Gate Code can be Cleared and the correct Gate Code can be entered.)

This enhancement will be in production on Saturday 7/30/2016.



The screenshot shows a kiosk interface for the Wando Welch Terminal. At the top left is the South Carolina Ports logo. The title 'Wando Welch Terminal' is centered at the top. Below the title, the instruction 'Enter Gate Code for Drop Off' is displayed. A text input field contains the number '852793'. Below the input field, the text 'Leave blank if no Drop Off and press # to continue' is shown. At the bottom, there are two buttons: a '*' button labeled 'Clear' and a '#' button labeled 'OK'. A red arrow points from a box at the bottom of the page to the input field.

Gate Code Populated

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Reminders:

- **ALL TRUCKS** [including bobtails, chassis only, and married containers] must pass through the inbound and outbound AGS portals.
- The doors of the empty containers must be closed when passing through the portals.
- Tailgating through the portals causes missions to fail. The drivers need to keep at least one tractor trailer length between them while passing through the portals. If the driver entering second is too close, the driver in front pays the price...
- The drivers must maintain a constant speed through the portals [optimally 12 mph]. Make sure that drivers do not stop in the middle of the portals. Drivers should only enter the portal when there is room to clear the portal completely.
- Gate Codes are required before the driver reaches the inbound kiosks. Gate codes should be created before entering the terminal. If the drivers do not have the Gate Codes, they must exit the lane.
- It has been a common practice by all companies when encountering an issue the driver quickly contacts their dispatcher to resolve it. If the issue cannot be resolved within 60 seconds, the driver needs to get out of the lane and go to Drivers Assistance.
- If the checker instructs the driver to go to Drivers Assistance ask the drivers to honor their request. Please do not allow your drivers sit there as the Port Police may intervene.
- Make sure that the drivers read the messages on the kiosk and enter the appropriate information. (Drivers are not supposed to press the call button unless they need help.)
- At the Outbound Lane Complex - once the Driver exits the portal, they must proceed forward as close to the truck in front of them as possible. Drivers are waiting to pick the “best” lane, which results in blocking access of other drivers behind them.

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Outbound Lane Expansion:

We are testing two new standalone kiosks at outbound. These are referred to as lanes 9 and 10. Our goal is to have them operational next week. (*Lanes 9 and 10 will be able to process all outbound mission types.*)



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Inbound Lane Expansion:

We have recently opened two new inbound bobtail only lanes at the Main Gate complex (Lanes 22 and 23).

We are testing lanes 25 and 27 and hope to have those operational next week. Once testing is completed, we will be able to process bobtails, empty containers, and bare chassis moves through building 442 (Lanes 22, 23, 25 and 27).

